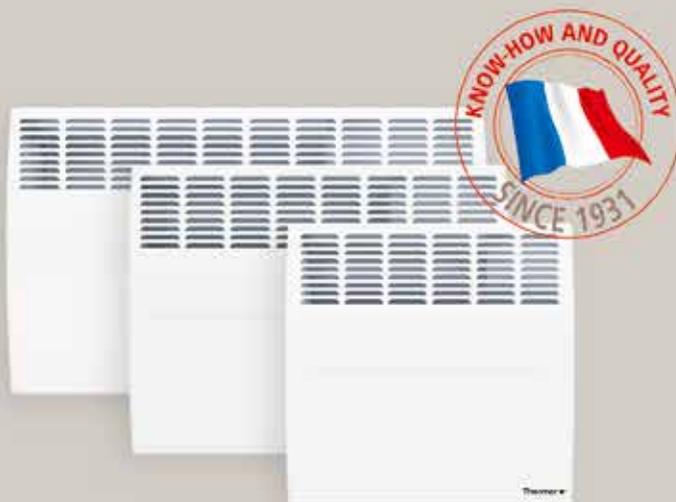


# Evidence3

Installation&operating manual  
安装使用说明书

# Evidence3

Installation&operating manual  
安装使用说明书



Thermor, la garantie confort



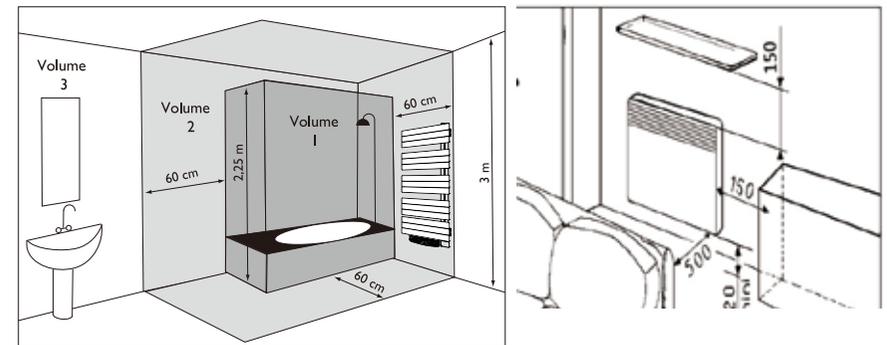
## Warning

- Caution hot surface: some parts of this product may become hot and cause burns. Must pay particular attention to the presence of children and vulnerable people.
- Keep away from this unit the children under 3 years old, unless they are under a constant supervision
- This device should not be used without supervision by children under 14 years old, by persons with reduced physical, sensory or mental capabilities or by persons with lack of experience or knowledge, unless they can benefit through a person responsible for their safety, or prior instructions.
- Children less than 14 years old must not play, adjust, clean or perform the maintenance on the unit.
- This appliance must be connected according to the rules and standards applicable, by an authorized person.
- The instruction book is available by contacting the customer service number mentioned on the warranty included in this guide
- Do not use the device if the power cord is damaged.
- To avoid overheating and for safety reasons, do not cover the heater. 
- Devices with this symbol should not be placed with household waste but must be collected separately and recycled. The collecting and recycling of end of life products must be made according to the provisions and ordinances.
- The installation of a device in elevation causes an increase in the outlet temperature of air (about 10 ° C per 1000 m of vertical).

## Installation

### 1.1 WHERE INSTALL THE UNIT?

- This device has been designed to be installed in residential premises. In all other cases, please consult your dealer
- The installation must be made in the rules, the state of the art and complies with the standards in force in the country of installation.
- The devices are Class II and protected against splash water IP 24. They can be installed in volume 2 of the bathrooms (Figure e). It is forbidden to install the devices in volume 1. The control box of the device must not be manipulated by a person using the shower or the bath.
- Respect the minimum distances with the obstacles for the installation of the device.
- The wall bracket lets a free space behind the unit to avoid disturbing its regulation. The distance between unit and the wall must not be obstructed.



### 1.2 WHERE AND HOW DO NOT INSTALL THE DEVICE?

- Do not install the device in an air flow who may disturb its regulation ( under the ventilation etc. ) , under other combustible materials
- The air outlet grid and the control box should be visible in the upper part of the device. It is forbidden to install a vertical unit horizontally and vice versa (see figure).

### 1.3 HOW TO INSTALL THE DEVICE?

#### 1.3.1 Mobile installation

- The mobile installation with feet must be positioned on a horizontal surface. Refer to the instruction of the feet kits.
- Do not use this heater near a bathtub, a shower or a pool.
- Do not use this heater in small spaces when they are occupied by people who are unable to leave the room by themselves unless constant supervision is provided.

#### 1.3.2 Wall installation

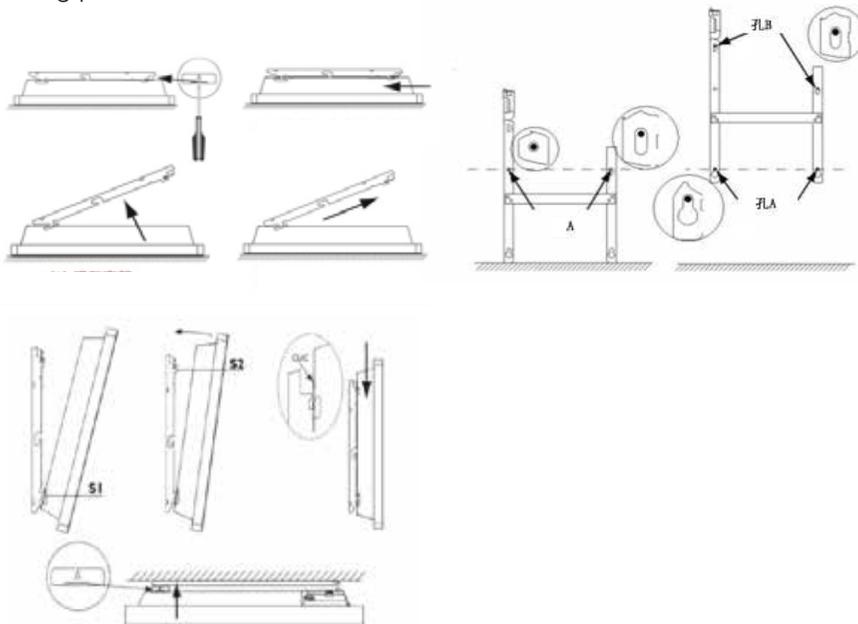
- Release the appliance's hook-on bracket

#### 1.3.3 Fix the hook-on bracket

- Use the wall-mounting bracket as a template for positioning the heater

Drilling points A

Drilling points B



#### 1.3.4 Connecting the panel heater

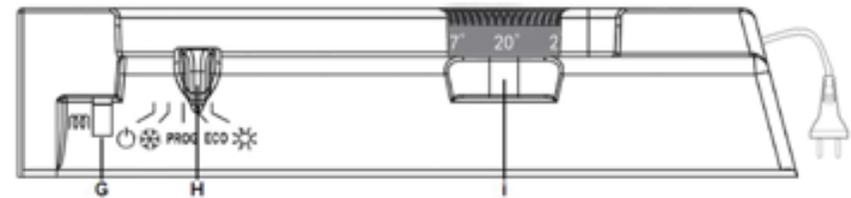
- Refer to the instruction
- The appliance should have a 220v/60Hz power supply
- In humid areas such as bathrooms and kitchens the power socket must be installed at least 25 cm above the floor.

#### 1.3.5 Lock the appliance on the hook-on bracket

Place the device on inclined supports c, rotate the device to put it on the supports D. Lower the device on the attachment lug. A click indicates that the unit is attached and locked. To unlock the attachment lug, grab a screwdriver and push the tab (at the top left of the attachment lug behind the unit) to the wall. Lift the unit while holding the tab with the screwdriver. Tilt it forward and remove the supports C.

## Utilisation

### 2.1 Description of the control unit



### 2.2 Fixing the comfort temperature

- The comfort temperature is the temperature that you would like while the room is occupied.
- The comfort mode allows you to adjust the temperature set to the temperature needed.
- Set the switch H on and adjust the knob on the desired position, the heating indicator G lights if the ambient temperature is lower than desired. waiting until the temperature stabilizes.

### 2.3 Fixing the Eco temperature

– The Eco mode allows you to lower the comfort temperature of 3 to 4 ° C during unoccupied periods of the room. It is recommended to use this mode for periods of no more than 2 hours. Put the cursor H on ECO then adjust the knob to the desired position, the heating indicator G lights if the ambient temperature is lower than the desired temperature setting ECO. Wait until the temperature stabilizes.

### 2.4 Frost-Free mode

– This is the position of the knob that keeps the temperature at approximately 7 ° C in the room during a prolonged absence from home (generally more than 24 hours). Put the H cursor 

### 2.5 Locking the controls

- It is possible to block or limit the use of the knob I and to block H cursor to prevent any manipulations. Detach the unit from the bracket. on the back of the thermostat, remove the pieces 1 of their support.
- K position to block the knob.
- L positions to limit the operating range of the knob.
- M position to block the H cursor on the desired mode.

## Advice for user

– There is no point in setting maximum heating the room temperature will not rise any quicker. If you leave for several hours, remember to reduce the temperature. If you have several units in a room, let them operate simultaneously. This will give you a more uniform temperature without increasing electricity consumption. This is also true for an unoccupied room it is interesting to let the device on with a lower setting than turning it off completely.

## Maintenance

To maintain performances of your unit, you should clean the upper and lower grilles of the unit about twice a year using a vacuum cleaner or a brush. Have a professional check of the inside of the unit every five years. Dirt may collect on the grille of the unit if the atmosphere is polluted. this phenomenon is due to the poor quality of the ambient air. in this case, it is recommended to check that the room is well ventilated (ventilation, air inlet, etc.), and that the air is clean. The unit will not be replaced under the guarantee because of this type of dirt. The unit casing should be cleaned with a damp cloth, never use abrasive products.

## 赛蒙电采暖器Evidence3系列

### 安装使用说明书

系列	Evidence3 系列 Ev3(系列)				
型号	Evidence3 500	Evidence3 1000	Evidence3 1500	Evidence3 2000	Evidence3 2500
最大供热量	500W	1000 W	1500 W	2000 W	2500 W
电压	220-230 V				
额定频率	50 Hz				
电器等级	Class II IP24				
制造商	“UKRATLANTIC” Limited Liability Company				
产地	乌克兰				

感谢您选用赛蒙电采暖器，您购买的Evidence3系列电采暖设备在出厂前已进行了测试和检验，以保证产品质量，希望能使您满意。

## 1 安全提示

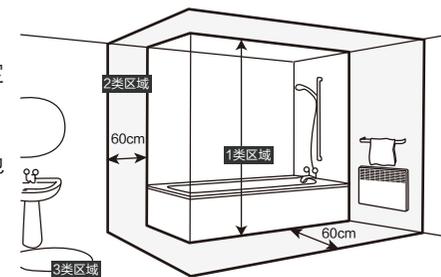
1.1 为了避免设备过热和出于安全考虑，电采暖器  禁止覆盖。

本产品防水等级为IP24，可以按照国家相关规定安装在卫浴间的2类及其以外的区域，且安装位置要使得浴缸和淋浴区的人不能触及开关和其他控制器，如右图。

1.2. 本产品防触电保护等级为II类，可防溅水，但正在洗浴的人不能操作散热器。

1.3. 本产品必须垂直安装，不可以水平安装，如右图。

1.4. 安装落地支架使用本电采暖器，请参照《赛蒙落地支架安装使用说明书》，同时不得违反国家相关标准在浴缸、喷头或游泳池的四周使用。



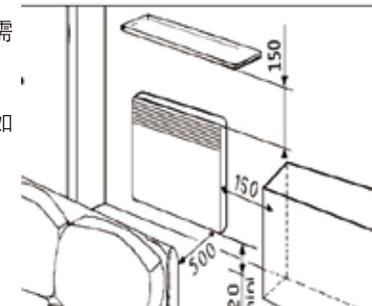
## 2 安装位置

2.1. 本设备是为民用建筑安装使用而设计的，如果需要用于其它用途，请提前联系经销商。

2.2. 电采暖器与周围物品之间应保持的最小距离，如右图（单位：mm）。

2.3. 电采暖器不得直接置于电源插座下面。

2.4. 电采暖器不得安装在靠近窗帘或者可燃物周围。



### 3 安装方式

#### 3.1. 取下电采暖器背支架（图1）

建议正面朝下平放电采暖器，用一字杆锥挑开上方锁扣注意不要让锁扣变形，挑开上方锁扣后向下移动支架取下支架。

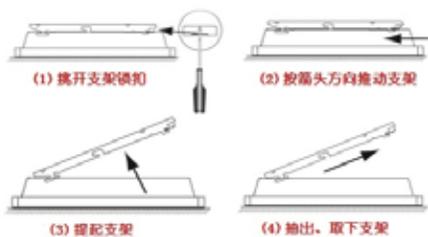


图1

#### 3.2. 固定背支架（图2）

3.2.1 将支架置于地上，定孔位A，确定电采暖器支架底部固定螺丝位置。

3.2.2. 将支架上移，并对准先定出的孔位，以确定固定螺丝孔位B。

3.2.3. 钻 $\phi$ 6mm孔，用M5x30(mm)膨胀螺丝固定支架。

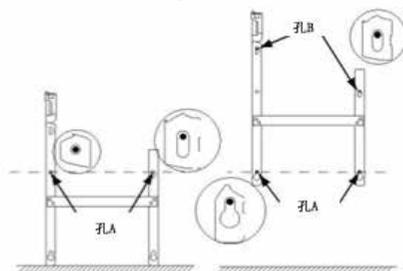


图2

#### 3.3. 挂电采暖器（图3）

3.3.1 倾斜机器，让机器下孔与支架S1点对准挂住。

3.3.2. 以S1点为轴旋转机器，直到上孔进入支架S2点。

3.3.3. 向下降落机器使锁扣固定住机器。

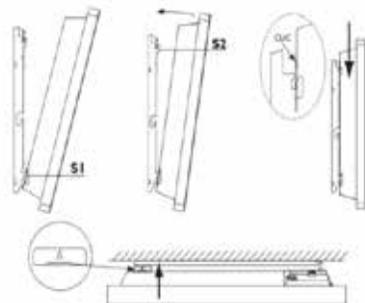


图3

### 4 电源连接

4.1. 电采暖器电源为220~230V，50Hz。

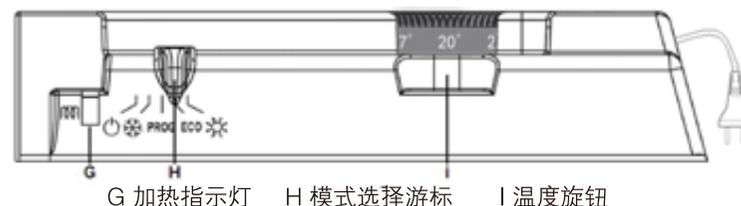
4.2. 设备出厂时带有符合中国标准的单相两级插头。

4.3. 禁止接地。

4.4. 如电源线太短或破损，应由制造商授权的维修专业人员使用专用工具更换。

### 5 电采暖器的使用

#### 5.1. 温控器



G 加热指示灯 H 模式选择游标 I 温度旋钮

#### 5.2. 标识解读

标识符号	标识意义	适用情况
	停止供暖	非采暖季； 或采暖季，无人时间超过 24 小时，且无防冻要求。
	防冻模式	室内无人时间超过 24 小时， 但有防冻要求（如厨房、卫生间）。
<b>PROG</b>	程序控制模式	全套系统配置了程序控制系统， 并在采暖季使用该预设的控制系统。
<b>ECO</b>	节能模式	采暖季，室内无人时间超过 2 小时， 但小于 24 小时。
	舒适模式	采暖季，独立正常使用。
	加热指示灯	显示机器的加热状态。
12°、14°、17°、20°、 23°、26°、30°	温度设置	用于设置需要的供暖温度

#### 5.3 设置与调节

##### 5.3.1. 常规设置：

将H模式选择游标设置在舒适模式。调节I温度旋钮，设定需要的供暖温度，如：20°C。机器自带温度传感器，当室内的温度低于设定的温度，电采暖器开始加热，此时G加热指示灯亮；当室内的温度达到设定的温度，电采暖器停止加热，此时G加热指示灯灭。全过程自动工作，自动维持供暖温度。当感觉室温适合时，无需调节；当感觉室温不适合时，再次调节I温度旋钮，按需要调高或降低供暖温度设置，机器按照新设置的温度自动工作。

注意：如果室内的温度高于设定的温度，电采暖器不加热。

### 5.3.2. 节能设置：

当室内无人时间超过2小时、小于24小时，建议将H模式选择游标设置在节能模式。此时，机器会在当前I温度旋钮设定的温度基础上，自动降低3-4℃为供暖温度，维持较低的室内温度，节能运行。

### 5.3.3. 防冻设置：

当室内无人时间超过24小时、但有防冻要求时，应将H模式选择游标设置在防冻模式。此时，机器将会自动维持7℃为供暖温度，保持室内的各类水系统不冻。

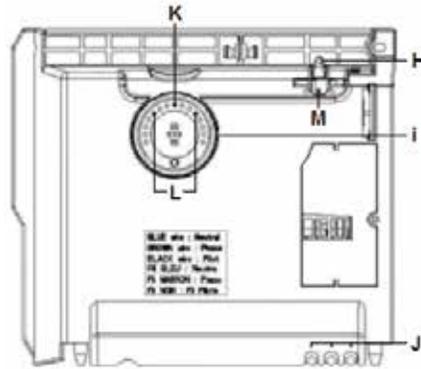
### 5.3.4. 程序控制模式：

机器配带的温控器具备程序控制的能力，可适用于供暖系统的群控。如需要此功能，请在供暖系统设计施工前与销售商沟通。

### 5.3.5. 控制器的锁定（见右图）

— 在有特殊需要时，温控器的H模式选择游标和/或I温度旋钮可以锁定使用，也可以将I温度旋钮限定温度调节范围，以避免被随意触动。将电采暖器从墙支架上取下，将销钉J从温控盒下方取下。

- 位置K用于锁定温度调节旋钮。
- 位置L用于限制温度调节钮的范围。
- 位置M用于锁定选定的模式。



## 6 使用建议

- 6.1. 不要将温控器的温度旋钮调至最高，房间温度不会因此而迅速上升。
- 6.2. 不要经常开停电采暖器，这样不仅不舒适，而且会多费电。
- 6.3. 房间开窗通风时，建议停止供暖。
- 6.4. 如果在一个房间里装有几台电采暖器，请将温度设置在相同的温度点。这样使用，室温会更均匀而且不增加用电量。

## 7 常见问题

问题	解答
电采暖不加热	1.将模式选择游标调至舒适模式，温度调节旋钮调至30℃，确定加热指示灯是否点亮，如果灯亮，则排除机器故障； 2.检查供电电源是否接通； 3.检查室内温度；如果室温高于设置温度，加热指示灯不亮，机器不加热。这不是故障，是正常的温控。
电采暖器一直处于加热状态	1.检查电采暖器是否处在通风处； 2.检查电采暖器的温度调节旋钮是否设置过高
为什么第一次使用时有白烟冒出并有异味	新机器表面涂有保护涂层，第一次加热时，保护涂层会因受热而散发出白烟及异味，数分钟之后，异味及白烟散尽。
为什么机器开着，房间内却不暖	电采暖器的供热能力是额定的，应与房间所需热量匹配。房间所需热量与房间的保温性、密闭性以及使用面积等有关。如果电采暖器一直加热，房间达不到采暖温度，建议核对配置是否正确，检查保温是否良好，门窗是否密闭。

## 8 保修

- 8.1. 保修期是自购买之日起5年。
- 8.2. 在保修期内，符合保修条件，我公司将免费修理故障机器，免费更换故障配件。
- 8.3. 下列情况不属于免费维修范围，我公司可提供有偿服务，敬请注意：
  - 未按说明书要求安装和使用造成的设备的损坏；
  - 设备超出保修期限；
  - 设备经过非我公司授权人员拆装或修理；
  - 设备编号被更改、删除；
  - 意外因素或人为行为导致设备损坏，如输入不合适电压、机械破坏、摔坏等；
  - 其它不可抗拒的自然力量造成的产品损坏，如地震、火灾等造成的产品损坏。
- 8.4. 请妥善保管购买凭证，如有问题与当地销售商联系。
- 8.5. 中国服务商联系电话：+86 10 82015587 / 400 801 5587
- 8.6. 维修时，请向经销商或维修人员出示保修卡和购物凭证。

## Ev3落地支架安装示意图

